

As experts in the content cloud, we've customized our Public Records Act (PRA) Requests solution to help you transform and enhance how your agency manages records requests. In the Content Cloud, you get one secure place to manage the entire PRA Request response journey across request submittal, response creation, collaboration, signature, classification, and retention. The all-in-one solution simplifies your business process and offers the following capabilities:



World class User experience



Receive and fulfill requests in one place and assign a tracking ID to each request



Accept requests through intuitive and fully customizable portal



Redefine your records request process



Search and filter requests by keywords



Streamline Legal Counsel approval workflow before processing requests



Redact sensitive information on records before sharing responses



Coordinate & collaborate on responses across your organization



Preserve record requests and responses for as long as necessary with built-in retention schedules



View all requests in one organized dashboard



Custom Reporting Capabilities



Release records securely. Utilize Box Shield to understand, identify, and mitigate your agency's risks around the unintentional release of sensitive information

Box at-a-glance

- Founded in 2005
- 10,000+ government customers
- 67% of the Fortune 500
- 1,500+ integrations with leading productivity tools such as Microsoft 365, Google Workspace, Salesforce, and Slack

Industry recognition

- Leader in Gartner Magic Quadrant for Content Services Platforms, 2020
- Gartner Customers' Choice vendor for Content Collaboration Tools, 2020
- Leader in IDC MarketScape for SaaS and Cloud-Enabled Content Apps, 2019
- Leader in Forrester New Wave for Cloud Content Platforms, 2019
- Leader in Aragon Research Enterprise Content Platforms Globe, 2020
- Leader Nucleus Research Enterprise Content Platforms, 2020

Trusted by global leaders











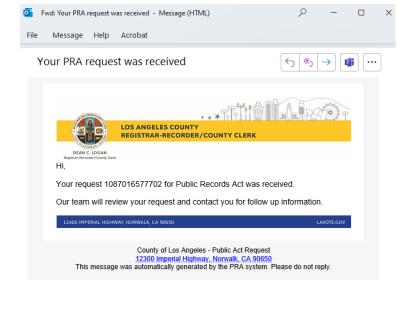




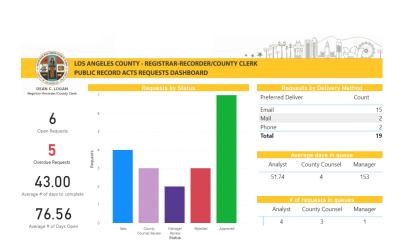
Deliver seamless digital user experiences across the entire Public Records Act Requests process.

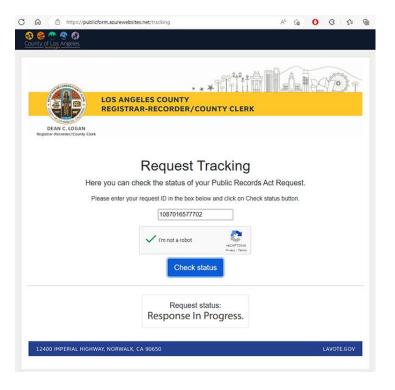


User Intuitive Submission Form



Custom Email Notifications





360 Holistic Dashboard Reports

Tracking Web Portal