# **Customer Success**





"Our success with ApplicationXtender in Accounts Payable gives us the opportunity to eliminate paper across the organization. Many other teams are now interested in how we've improved efficiency by shifting away from paper documents."

## **Arun Chakladar**

Sr. Director, IT

#### PRODUCT

## ApplicationXtender (AX)

50% of employees gaining productivity with better access to data

SERVICES PARTNER Nexlogica

ROI

**Accelerating the Accounts Payable Cycle** 

The commuter rail authority for six Southern California counties uses OpenText ApplicationXtender to reduce the payment cycle by 4 days

With a 512-mile mission-critical rail network to manage and maintain, Metrolink relies on ApplicationXtender (AX) to enhance relationships with suppliers and boost employee productivity.

#### **CHALLENGES**

Metrolink was formed in 1991 to reduce highway congestion and improve mobility throughout Southern California. As a steward of public funds, Metrolink wanted to find an innovative solution to increase efficiency of its accounts payable system. The system was based on paper documents and manual data entry. It took over 3 weeks to pay suppliers. One third of staff time was spent locating documents for auditors and other employees.

#### MINIMIZE CYCLE TIME



Streaming Vendor Payments

# INCREASE PRODUCTIVITY

Seamless access to information

#### **IMPROVE EFFICIENCY**



Central location to find all accounts payable data

#### **SOLUTION**

ApplicationXtender (AX) has permitted Metrolink to reduce its payables cycle time by 4 days. With Oracle system integration, AX helped Metrolink eliminate duplicate data entry. It has also allowed supporting documents to be stored with corresponding invoices in one place, simplifying access. Approvals are electronically tracked and verified to save time and ensure compliance with policies and contracts. Audits are mostly self-service.